

About RBC

Company profile

RBC (TSX, NYSE: RY), the master brand name of Royal Bank of Canada and its subsidiaries, is one of North America's leading diversified financial services firms. Collectively they provide personal and commercial banking, wealth management services, insurance, corporate and investment banking, and transaction processing services worldwide. RBC employs approximately 86,000 people who serve more than 17 million personal, business, public sector and institutional clients worldwide.

RBC's core values and culture of integrity have earned it a worldwide reputation for fiscal reliability and financial strength.

- One of North America's leading diversified financial services companies.

- Multiple award winner from Celent in 2021 for leadership in digitally onboarding clients and transforming business payments, following 'Celent Model Bank of the Year 2020' award.

RBC's vision is "to be among the world's most trusted and successful financial institutions." It is supported by strong stewardship values. These values include putting clients first, integrity, collaboration, accountability and diversity, and inclusion. Through this vision and careful stewardship, the firm fulfills its purpose: to help clients thrive and communities prosper.

Key facts

- 9th largest bank globally based on market capitalization¹, with operations in 29 countries.
- RBC supports a broad range of community initiatives through donations, sponsorships and employee volunteer activities. In 2019, RBC Foundation – USA awarded grants exceeding \$2.6 million to nonprofit organizations nationwide.

Royal Bank of Canada — consistently high credit ratings²

Moody's	Standard & Poor's	Fitch
Aa2 ³	AA ⁻³	AA ³
A2 ⁴	A ⁴	AA ⁻⁴
Stable ⁵	Stable ⁵	Stable ⁵

Royal Bank of Canada

Capital markets	Wealth management	Personal & commercial banking	Investor & treasury services	Insurance
<ul style="list-style-type: none"> • Global markets • Corporate and investment banking 	<ul style="list-style-type: none"> • Canadian Wealth Management • U.S. Wealth Management • Wealth management international • Global Asset Management 	<ul style="list-style-type: none"> • Personal and business financial services • Cards and payment solutions • Caribbean banking • U.S. banking 	<ul style="list-style-type: none"> • RBC investor services • Global financial institutions • Treasury services 	<ul style="list-style-type: none"> • Canadian insurance • International and other insurance

Wealth management

This segment includes businesses that serve clients globally with a full suite of investment, trust and other wealth management solutions.

- Separately managed geographic wealth management businesses in the U.S., Canada, the U.K. and emerging markets operate under the brand name RBC Wealth Management. They have a combined total of more than US\$1,037 billion in assets under administration and US\$783 billion in assets under management as of July 31, 2021, and approximately 4,800 financial professionals, private bankers and trust officers.

- RBC Global Asset Management is a North American-based asset manager with global scope and industry-leading management capabilities.

Personal & commercial banking

The Royal Bank of Canada comprises personal banking operations and certain retail investment businesses in Canada, the Caribbean and the U.S., as well as commercial and corporate banking operations in Canada and the Caribbean. Each business offers a broad suite of products and financial services. In the U.S., RBC's cross-border banking business serves the needs of Canadian clients as well as U.S. Wealth Management clients.

Capital markets

Global banking businesses that provide wholesale products and services to corporate, public sector and institutional clients worldwide comprise the RBC Capital Markets segment. These businesses raise capital, access markets, mitigate risk, and acquire or dispose of assets in over 100 countries.

Investor & treasury services

RBC Investor & Treasury Services is a specialist provider of asset servicing, custody, payments and treasury services for financial and other institutional investors worldwide. Active in many markets globally, this segment provides custodial, advisory, financing and other services to safeguard clients' assets, maximize liquidity and manage risk in multiple jurisdictions. RBC Investor & Treasury Services is a leading voice in industry regulation and market best practices with over 100 years of history in providing investor and treasury services.

Insurance

Through its operating entities, RBC Insurance provides a full range of insurance services to more than four million individuals and businesses in North America and to select international markets. It is one of the largest Canadian bank-owned insurance group of companies, and among the fastest-growing insurance organizations in Canada. In the U.S., it offers a suite of life and non-life insurance products. Outside North America, it operates as a reinsurance business.